

## Welcome to Nagareyama City!

Dear Citizens of Foreign Nationals,

We, NIFA's members of Foreign Residents Support Group, have been trying to support and assist you in your everyday life in Nagareyama, mainly by providing you with the information to be required for your safe and pleasant life here. So far, we have been posting some information on Emergencies (Fire, Police and Earthquake), Evacuations Sites, Hospitals / Clinics, Household Garbage Sorting-out / Disposal and such on our Home Page for quite some time now.

This time, we have uploaded revised information according to the latest edition of "Shimin Benricho" (Citizen's Handbook) updated by Nagareyama City Office on their Website on June 1, 2019.

Please note this English version is a combination of English translations of the original Japanese texts and some additional extended information for your better understandings.

There will be others to follow, if necessary. So please give us your requests and comments for/on what information you need further for your daily life in Nagareyama by phone or E-mail to ***The Support Center for Foreign Residents*** shown hereunder.

We sincerely hope the information shown in this volume will be of some service to you all.

Best regards,

Foreign Residents Support Group,  
Nagareyama International Friendship Association (NIFA)

***The Support Center for Foreign Residents:***

Telephone: 04-7128-6007

E-mail address: nifa-support@bz04.plala.or.jp



# Nagreyama Citizen's Handbook

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## 1. Nagareyama City Office

\* Address: 1-1-1 Heiwa-dai

\* Tel.No.: 04-7158-1111

\* Website: <http://www.city.nagareyama.chiba.jp/>

\* Access:

- 流山駅（流鉄流山線（Nagareyama Station (Sobu Nagareyama Railway)）: 3-minute walk
- 流山セントラルパーク駅（つくばエクスプレス）（Nagareyama Centralpark Station (Tsukuba Express Line): 15-minute walk.
- 流山おおたかの森駅（つくばエクスプレス線・東武アーバンパーク・ライン）（Nagareyama-otakanomori Station）（Tsukuba Express Line /Tobu Urban - Park Line):

Following bus services are available from West Exit: Look for the destination signs shown on the buses. Get off at Nagareyama City Office

東武バス（Tobu Bus）Bound for Minami Nagareyama Station

京成バス（Keisei Bus）Circular Route

- 南流山駅（つくばエクスプレス・JR 武蔵野線）（Minami-Nagareyama Station (Tsukuba Express Line / JR Musashino Line) :

Following bus services are available from North exit: Look for the destination signs shown on the buses. Get off at Nagareyama City Office

東武バス（Tobu Bus）Bound for Nagareyama-otakanomori Station West Exit, or Clean Center

京成バス（Keisei Bus）Bound for Edogawa-dai Station, get off at Nagareyama Station

\* **Office hour:** 8:30 - 17:15

\* **Closed:** Saturdays, Sundays, National holidays, Year-end/New year holidays (Dec. 29-Jan.3)

## City Office Guardsman Room

This station handles the following jobs during the time the City Office is closed (Refer to the days shown above at Item "**Closed**").

- (1) Acceptance of registration of various census registers.
- (2) Acceptance of application for issuance of corps cremation, and issuance of permission thereof.
- (3) Reservation for 「ウイングホール柏斎場」(Wing Hall Kashiwa Funeral Hall) (With death notification).

Remarks:

During office hours 21:30 to 8:30 next day, only 「死亡届」 (Death Notification ) is accepted. Notifier of this matter is required to appear again at this office or 「市民課」 (Citizen's Section) at 8:30 next morning.

As for registration of census registers, applications are kept temporarily at the Guardsman Room till the time of opening of the City Office and then carried over to the 「市民課」 (Citizen's Section) . But the official date of receipt of the application is recorded as the date when the Guardsman Room received it.

## 2.Branch Offices

### \* Office Hour:

Ootakano Mori Branch Office: Mon. through Fri. (excluding holidays and end/beginning of year) 8:30 ~19:00  
Sat. (ditto) 8:30 ~17:00  
Other Branch Offices: Mon. through Fri. (excluding holidays and end/beginning of year) 8:30 ~19:00

### \* Services handled:

- Services relating to census (registration acceptance, issuance of certificates, etc.)
- Services relating to registration of residence (Tennyutodoke:転入届)/Tenshutsutodoke: 転出届) , Change of Living Place Report ( Tenkyo-todoke)(転居届), etc., issuance of resident certificate)
- Seal registration (印鑑届) and issuance of certificate of registered seal
- Registration of entry to national health insurance (国民健康保険加入) or notification of its qualification loss (喪失届) .
- Various certificates of city taxes (excluding parts of it)
- Matter on child allowance (児童手当), and infants medical care cost claimant coupon( 乳幼児医療日受給券)
- Application for child (infant) medical care cost aid (子ども医療 (乳幼児) 助成金申請)
- Acceptance of pregnancy notification (妊婦届の受付), and issuance of maternal and child health handbook(母子手帳)。
- Acceptance of application for permission certificate of incineration of carcasses (死体火葬許可証交付申請書受付) and its issuance.
- Acceptance of application for use of casket coach and crematory (霊柩車・火葬場使用申込受付) and issuance of their permit (許可証交付)
- Registration, or report on deletion, or amendment of electoral roll.

- Issuance of notices on entry to or expulsion from public elementary and middle school
- Payment of city or related taxes (only at Ootakano-mori Branch Office)
- Library's book pick-up and return service (図書ピックアップ・サービス) (only at Ootakano-mori Branch Office)

## **\* Addresses and access to Branch Offices**

### **Toubu Branch Office (東部出張所)**

Address: 313-1 Nazugari(名都借) (in Ki Library (木図書館))

Tel: 04-7144-2175

Access : Green Bus Matsuga-oka (松ヶ丘) route:

Azuma Shougakkou -mae (東小学校前)、

Or,

JR Joban Line at Minami Kashiwa Station West Exit (常磐線南柏駅西口) 20-minute walk.

### **Minami-Nagareyama Branch Office**

Address: 3-3-1 Minami- Nagareyama (南流山) (in Minami-Nagareyama Center(南流山センター))

Tel: 04-7159-4512

Access: JR Musashino Line (武蔵野線)・Tsukuba Express Line (つくばエクスプレス線)  
Minami-Nagareyama Station (南流山駅) South Exit. 3-minute walk.

Or,

Keisei Bus (京成バス) bound for Edogawa-dai West Exit (江戸川台西口)・

### **Edogawa-dai Ekimae Branch Office (江戸川台駅前出張所)**

Address: 1-4 Edogawadai Higashi (江戸川台東)

Tel: 04-7152-3132

Access: Tobu Urbane Park Line at Edogawadai Station (東武アーバンパーク線、江戸川台駅) East Exit. 1-minute-walk.

### **Ootakano-mori Branch Office (流山市 おおたかの森市民窓口センター)**

Address: Ootakano-mori-kita 1-2-1 (おおたかの森北 1-2-1)

Tel: 04-7154-0333

Access: Tobu Urban Park Line/ Tsukuba Express Line (東武アーバンパーク線・つくばエクスプレス線) at Nagareyama Ootakano-mori Station (流山おおたかの森駅) North Exit.

Or,

Green-bus services are available from various places.

### **3. Major Items and Sections for More Information about the City**

- **"Koho Nagareyama (広報ながれやま)," a city newspaper for publication:**  
**Hisho-Kouhou Section (秘書広報課) at 04-7150-6063**

- **Newspaper** Published three times a month on 1st, 11th and 21st, giving information on major projects and/or events carried out by the city. This publication paper is distributed to common newspaper subscribers folded in the papers, or available at city office branch offices, public halls, libraries, or at major railway stations located in the city. It is also possible to see on the city's official website. People who do not have these access means, please contact for individual distribution arrangement.

- **E-mail posting regarding municipal administration**  
**Hisho-Kouhou Section**

- **Questions or proposals to the city's administration**  
**Hisho-Kouhou Section**

Accepted through the website for its improvements and the responses are to be mailed backed to the inquirers.

- **Letters addressed to the city mayor**  
**Hisho-Kouhou Section**

Questions or proposals to the city mayor accepted similarly as above but through the documents prepared at the city office, its branch offices and community centers.

- **Disclosure of official information**  
**General Affairs Section (総務課) at 04-7150-6067**

Freedom of information system is adopted by the city to contribute to the urbane development and improvement of city administration by citizen autonomy and to guarantee the citizen's right of freedom of information. Through this system, the city releases information that it has replying to the citizen's demand or request through such means as publicity papers.

○ **Privacy Policy**

**General Affairs Section** at 04-7150-6067

By the private policy, the city guarantees the citizens adequately to be protected in handling information and data of individuals, and lets citizens to see their own data and rights registered at the city or to request to correct them if wrongly recorded.

#### **4. Various Information Useful for Better Living Environments with Contact Sections**

**Drinking Water: Waterworks Department (水道局) Customer Center** at 04-7159-5311

○ **When starting using water services**

When you start using water services, notify the waterworks department. A set of necessary documents is provided in a yellow plastic bag at the house where you start to live. Open the spigot outside the house according to the instructions contained in the bag.

○ **Account transfer payment of water fees**

In most cases water fees are paid based on meter checks done every two months. After the meter check, the bill will be sent with the statement. Water fees can be paid either through account transfer or directly at banks. If you want bank transfer, make arrangements at the bank or other institutions showing the statement of the water fees (receipt of the fees is accepted), deposit book, and seal used in the deposit book.

○ **When cancelling the water services**

When you stop using services for moving out or some other reason, notify the waterworks department of city within 7 days before the stoppage. After clarifying your name, address, and day of moving, you will be given instructions to follow including how to pay the fees. You can pay the fees at the time of notice by cash, credit card, bank transfer, or you may ask the office to send the bill to your new address.

○ **When you have waterworks troubles**

In the case of waterworks troubles such as water faucet troubles, water leakage from a pipe within your housing lot, wind the outlet with a piece of cloth or something to keep the water from spattering, and turn the stop cock right (clockwise). After taking a tentative step to stop water, apply for repair by contacting waterworks department of the city or water supply works companies appointed by the city (look for the companies by the website of the waterworks department). In case of Saturdays, Sundays, Holidays, or nights, you may contact for convenience K.K. Nagareyama Suidou Center ( (株) 流山水道センター) at 04-7159-9106, the contractor to the city who assists you through telephone guidance for makeshift handling.

## **Sewage works**

**Sewage Works Service Section (Gesuidou Gyommu-ka, 下水道業務課)** at 04-7150-5315

### **Use fees for sewage works operation (下水道事業受益者負担金)**

Owners of lands and residents in the areas where public waterworks services are in effect, shall pay the user fees based on the following formula:

Land area (m<sup>2</sup>) x unit fee cost

Designated Area 1 --¥620. Area 2 --¥650. Area 3 --¥1,000.

## **Welfare Services for Elderly people**

(高齢者生きがい推進課 04-7150-6080)

### **Latter-stage elderly healthcare system**

(高齢者生きがい推進課 04-7150-6080)

This is a medical insurance system for the elderly aged 75 or over.

## **Insurance for Elderly Care (Long-term care insurance system) (介護保険)**



**(介護保険課 04-7150-6531)**

People who are bedridden or suffering from dementia and require care, can choose to receive the nursing care service under this system. People who are 65 years of age or older, and people who are 40 to 64 years of age and are enrolled in health insurance, are required to enroll in the Insurance for Elderly Care plan. To use nursing care services, you are required to apply to the city, and to have your need for care authorized. In principle, you pay 10% of all costs for nursing care. For more information about services, costs, insurance premiums, etc., please contact the Insurance for Elderly Care staff (介護保険課) at the city office.

**Participants and insurance contributions**

For people aged 40 or older. This system is covered by insurance contributions and taxes. Persons over 65, and all persons between 40 and 64 who are participants in medical insurance (national health insurance), pay the insurance contributions. Therefore, foreign residents to whom the Basic Resident Registration system (住民基本台帳) applies and are above age of 40 also enter the long-term care insurance system. Furthermore, even those people who on entering Japan for a stay of not more than 3 months and to whom the Basic Resident Registration system does not apply, but if after entering the country they are permitted to stay more than 3 months, the person may enter the insurance system depending on the discretion of the city .

- (1) Type 1 insured persons (participants): all citizens over the age of 65  
Type 2 insured persons (participants): All persons between 40 and 64 who have entered into medical insurance
- (2) Insurance contributions Type 1 insured persons' (participants) insurance contributions are set by the municipality according to their municipal tax status. For type 2 insured persons (participants), there is a scheme whereby they pay on top of medical insurance contributions such as national health insurance contributions. The monetary amount of the insurance contributions will vary depending on the medical insurance that has been entered into.

**Welfare for persons with disabilities**

**(障害者支援課 04-7150-6081)**

There are many measures taken to assist persons with disabilities to be

independent and to participate in society.

- 1) About various identification booklets (障害者手帳): Persons with disabilities should get an Identification Booklet for the Physically Disabled. (身体障害者手帳) Persons with delays in intellectual development should get a Medical Treatment Booklet.療育手帳) . Persons with mental illnesses who have restrictions in their everyday and social lives should get an Identification Booklet for the Mentally Disabled (精神障害者保健福祉手帳). If you have this booklet, you can make use of various systems, and can receive tax deductions and transportation expense discounts.

## 2) Administrative services for persons with disabilities Type of service Contents

Subsidization of medical expenses (障害者支援課 04-7150-6081)

Issuance and repair of equipment (障害者支援課 04-7150-6081)

Issuance, repair and loan of wheelchairs,(社会福祉協議会 04-7159-4735)

Issuance of artificial limbs, hearing aids and safety canes for the blind (depending on the degree of the disability and the person's living circumstances) (障害者支援課 04-7150-6081)

Issuance of coupons for using welfare taxis and private car fuel charges (障害者支援課 04-7150-6081)

Other subsidies. (障害者支援課 04-7150-6081)

## Child welfare

### ○ Childbirth

(Birth Registration) Note: In Japan, no matter where a child is born, the child has the same nationality as the parents. If one parent is a Japanese citizen, the child will have double citizenship until their 22nd birthday.

- ① Notification of birth should be submitted within fourteen days of the birth at the Citizen Affairs Department of the city, ward, or town hall located in the region where the child was born. The registration form is available at the city, ward, or town hall, and is also commonly handed out at the hospital where the child was born along with their birth certificate.

Procedures for recording proof of completed birth registration in the Mother and Child Health Handbook, assistance for the child's medical expenses, and

the child allowance can be completed at your city, ward, or town hall. People enrolled in the National Health Insurance program can also apply for the one-time birth payment and enroll their child in the program.

- ② Submit your birth registration to your country's embassy or consulate in Japan to receive your child's passport.
- ③ Within thirty days of the child's birth, you should apply to acquire status of residence for your child at the Immigration Bureau. The child's passport, parent's passport, Certificate of Alien Registration, and the Certificate of Acceptance of Birth Registration issued by the city office are required.

## ○ Various child welfare

The following benefits are provided for the upbringing of children. There are many cases where benefits systems peculiar to a municipality are available, so for details please enquire at your municipal administrative office's relevant department, such as the child welfare department.

### **Raising Children**

#### **1) Child Allowance**

Individuals who are raising children can receive a monthly child allowance of 10,000 yen per child (from April 2012, 15,000 yen per child for each child up to age 3 and, from the third child, for each child over 3 years old until the child graduates from elementary school. To receive the allowance you must apply to the city, ward, or town hall where you live. For details please inquire at the city.

#### **2) Child allowance-2**

This is a national system whereby an allowance is provided to carers who are bringing up children until the completion of their junior high school education (the first March 31 after the child's 15th birthday). There are restrictions depending on income. (Please refer to H Childbirth/childcare, 3-4 Child allowance)

#### **3) Child support allowance**

This is a national system whereby an allowance is provided to a single-parent household. This will be paid until the first 31 March following the child's

18th birthday; in the case of a child with a severe degree of disability, this will be the 20th birthday. The child support allowance is also paid to households where the father is severely disabled. There are restrictions depending on income.

#### **4) Special child support allowance**

This is a national system whereby an allowance is provided to the father, mother or carer bringing up a child under the age of 20 with a certain degree of mental or physical disability. There are restrictions depending on income, and the allowance is limited to cases where the child is placed in an institution such as an institution for children with birth defects or an institution for children with intellectual disabilities.

#### **5) Allowance for children with disabilities**

This is a national system whereby an allowance is provided to persons living at home under the age of 20 who require constant care in their everyday lives due to severe disability. This allowance is for some of the persons who are Class 1 in the Identification Booklet for the Physically Disabled, or Part A of the Medical & Education

## **Pregnancy**

### **(Mother and Child Health Handbook) (母子手帳)**

During pregnancy, submit notification to your city, ward or town hall to receive the Mother and Child Health Handbook. For details, please inquire at the city office.

## **Education**

(学校教育課 04-7150-6104)

(保育課 04-7150-6124)

### **○ Pre-school education**

Pre-school education for children under school age is provided at kindergartens.

### **Kindergarten**

A kindergarten is an educational institute for children above age three to

children until they enter elementary school. There are national, public and private kindergartens run by the national government, local governments, and incorporated educational institutions respectively. Depending on the regions, subsidies may be provided to children who go to private kindergartens.

- \* There are also facilities known as nursery kindergarten (**houikusho**, 保育所). Infants and young children who would otherwise lack children are consigned by their parents/guardians to be taken care of.

## ○ **Elementary school and junior high school**

Six years of elementary school education and three years of junior high school education are compulsory in Japan. School life will involve Japanese customs, events and rules. Please respect them and encourage your child to enjoy his or her school life without stress.

- 1) **School age** School age means the age at which a child can enter a school: age six to enter an elementary school and age twelve to enter a junior high school. In Japan, students belong to each grade according to their age. Those of foreign nationality are likely to be transferred into a grade according to their age.

### 2) **School expenses**

National/public schools

Entrance fees, tuition fees and textbooks are provided at no cost for elementary and junior high students. However, teaching materials other than textbooks, school supplies, lunch, excursions and uniforms must be prepared at your own expense. Private schools Entrance fees and tuition fees must also be paid at your own expense.

## **Job Seeking**

(商工課 Tel: 04-7150-6085)

When you seek a job in Japan, it is necessary to have status of residence. First confirm your status of residence before seeking a place of work.

### **Employment situation in Japan**

The biggest difference between customs in workplaces in Japan and those in other

countries is that unfortunately, there are many cases where contracts are not exchanged. In terms of preventing problems before they occur, it is important to check working conditions carefully before you are employed. Even in cases where contracts are not exchanged, it is desirable to have your employer clarify the working conditions and issue them to you in writing. In addition, it is important to make use of the Notice of Employment Conditions (rodo joken tsuchisho)(労働条件通知書) created by the Ministry of Health, Labor and Welfare.

**Information is available from the following offices:**

**(1) Public Employment Security Offices [ハローワーク Hello Work]**

Nearest Hello Work Office in charge of Nagareyama residents is **Matsudo** with the following details:

Address: Matsudo-shi Matsudo 1307-1 Matsudo Bldg. 3F Tel: 047-367-8609

Languages available:

Japanese : Mon-Fri: 8:30am-5:15pm, 1st and 3rd Sat : 10:00am-5:00pm

English : Mon: 10:00am-12:00pm, 1:00pm-3:00pm Tue: 1:00pm- 5:pm

Chinese : Wed: 1:00pm-5:00pm

Portuguese: Tue: 1:00pm-5:00pm

Spanish : Mon: 10:00am-12:00pm, 1:00pm-3:00pm

**Kashiwa** is also available but in Japanese only.

Kashiwa-shi Kashiwa 4-8-1 Kashiwa Higashi-guti Kaneko Bldg 3F

Tel: 04-7166-8609

Mon-Fri: 10:00am-7:00pm

**(2) Job Support Nagareyama**

Higashi 1-4, Edogawa-dai at City Office Edogawa-dai Branch Office 2F.

Tel: 04-7156-7888

Access: Tobu Line at Edgawa-dai Station East Exit

Consultation and advice are available by the staff.

8:00-17:00 on weekdays.

## 5. Additional extended information on specific items

### (1)Resident Registry:

#### **Citizens Section** (Shiminka: 市民課) : (Job Assignments)

Shiminka must be the first place for you to visit when you move in Nagareyama City.

This Section handles many things concerning citizens and the stated below are the typical ones among other things.

#### **Move-in /Move-out Notification** (Tennyutodoke:転入届)/Tenshutsutodoke:転出届)

When you move in/move out to/from Nagareyama City, you have to notify of the move to the Shiminka of Nagareyama City Office.

The notification will be done at the counter , with the showing of your ID such as your Passport and /or Residence Card.

**The Change of Living Place Notification** inside Nagareyama (Tenkyotodoke)(転居届)  
you need to notify of your residence change even inside Nagareyama City in the similar manner stated above.

#### **Marriage, Birth and Death Notification** (Konintodoke:婚姻届、Shushotodoke:出生届 ,Shibotodoke:死亡届)

You have to notify to this Section immediately, when the number of your family member changes due to marriage, baby birth or death of your family member in Nagareyama.

#### **Guardman Room** (Shueishitsu:守衛室)

Even during the out-of-office hours, Sundays and National Holidays, Shueishitsu accepts **Marriage/Birth/Death** reports for the processing on the next working day.

#### **Family Registry** (Koseki ; 戸籍)

The Foreign Residents do not have Koseki. But if your spouse or children are Japanese nationals, then they are entitled to have their Koseki together with your name, birth date and nationality stated in it.

#### **Resident Certificate** (Jyuminhyo:住民票)

You may get a copy of your Resident Certificate for your whole family members or some specific member(s). as you wish. Some time you might be required to submit such copy..

### **Personal Seal** (Han, Hanko, In, Inkan: 判、判子、印、印鑑)

As you may know, in Japan Personal Seal is used still so often instead of your signature.

So, you might need your own Mitome-in (認印: seal for daily use).

Especially, when you make an important deal/contract, they might request you to stamp your “**Registered Seal**” (**Jitsuin**: 実印) on the documents, So, if you have such plan, you had better be prepared for it, after consulting with the staff of this Section ,because the size of **Jitsuin** has some limits.

### **My Number System** (Kojin Bango Seido: 個人番号制度)

Japanese government has introduced this system from January 2016 and assigned/ assigns one12-digit number for each and every Japanese national and medium-/long-term resident of foreign national as well. Under this number, your tax/health insurance/pension and other relevant matters are to be controlled. So, this number is very important and not to be disclosed to the parties other than the authoritative organs such as national and local governments. You will know your number by the notification card (tsuuchi ka-do:通知カード). after your Move-in Notification to Nagareyama City Office. (In case you moved-in Nagareyama directly from your home country without staying in other city in Japan before Nagareyama))

You will get your” **My Number Card**” with photo on it and this card can be used as your ID, too, if you apply for it.

### **The Additional Information:**

After the effectiveness of **New Residency Management System** (July 9, 2012), the renewal of your stay period or status change etc. are to be handled by **Chiba Branch Office of Tokyo Immigration Bureau**, not Nagareyama City Office.

Address: 2-1 Chibaminato, Chuo-ku, Chiba City  
Chuo Communication Center

Telephone: 043-242-6587, FAX: 043-247-5199

Office Hours: 9:00 – 16:00 Monday thru Friday (except National Holidays)

You may apply for such renewal/change at Tokyo Immigration Bureau or Saitama Branch as well.

**Tokyo Immigration Bureau:** 5-5-30 Konan, Minato-ku, Tokyo

Phone: 03-5796-7111, FAX:03-5796-7125

**Saitama Branch Office:** 5-21-1 Ochiai, Chuo-ku, Saitama City

Phone: 048-851-9671, FAX:048-851-9683



## (2) Health Insurance and Pension Systems:

Health Insurance and Pension Section (Hoken Nenkin Ka: 保険年金課)

This Section is in charge of Kokumin Kenko Hoken , Kokikoureisha Kenko Hoken and Kiso Nenkin.

**Health Insurance :** All residents in Japan are required to belong to one of the following three kinds of insurance systems by the law, depending on your status of employment , regardless of your nationality.

- (1) National Health Insurance (self-employed and unemployed)  
(Kokumin Kenko Hoken:国民健康保険)
- (2) Health Insurance Association (The employees of private companies, corporations and such) (Kenko Hoken Kumiai: 健康保険組合)
- (3) Mutual Aid Association ( Employees of Public Organizations and Private Educational Institutes) (Kyosai Kumiai:共済組合)

Your annual insurance premium is to be decided, basing on your annual income amount and charged monthly. If you are employed, the premium will be deducted from your salary at the source.

### Health Insurance Card (Kenko Hokensho:健康保険証)

When you get enrolled to one of the above Insurance Groups, you will get your Kenko Hokensho together with those for your dependent family members. With the presentation of Kenko Hokensho you will be required to pay only 10% , 20%or 30% of the total consultation/treatment cost at the window of the clinic/hospital.

The balance is to be covered by the insurance.

Your cost sharing rate is to be decided according to your annual income amount and age.

Your cost sharing percentage is shown on your Kenko Hokensho in Japanese like 1 割 (Ichi Wari):meaning 10%. or 2 割(Ni Wari): meaning 20%.

The card will be renewed annually, effective August 1 thru July 31 next year.

You have to bear this in mind that there are some special treatments which cannot be covered by the Insurance. Usually, doctors will tell you so in advance in such special cases.

Please never leave your home without Kenko Hokensho whenever you visit medical, dental clinics or hospitals for consultations and treatments.

**Nursing-care Insurance (Kaigo Hoken : 介護保険)** If you are 40 years of age or older, then you will be charged with the premium for this insurance, together with the Health Insurance Premium. This insurance covers the cost of your nursing care, when you need such service, basically, after reaching 65 years of age.

**Fundamental Pension: (Kiso Nenkin 基礎年金)**  
(also mentioned as the National Pension (Kokumin Nenkin: 国民年金))

Japanese law requires all residents in Japan, aged between 20 and 60 to be the members of the Fundamental Pension Plan, regardless of their nationalities.

You will receive the bill from Nagareyama City Office to pay the contributions,

**Kiso Nenkin Bango (年金番号) :** You will be given a Nenkin Notebook (Nenkin Techo : 年金手帳) and your Kiso Nenkin Bango (The Fundamental Pension Number: 基礎年金番号) is shown in it, when you become a member. This Number is very important, because under this Nenkin Bango, your records of the contribution payments and eventually pension amounts to be paid are to be controlled and decided. So, keep your Nenkin Techo in a safe place carefully.

In case you are a student or have a proper reason, you will be exempted from paying the contribution during such period and you may pay later to cover up the amount exempted. on your application. Presently, the Japanese law requires 10-year period of contribution payment (or exemption) for you to be entitled to claim the Old Age Benefit from 65 years of age. This 10-year payments period became effective on August 1, 2018.

In the meantime, some International Social Agreements have the clause to take into account the period of your coverage of Pension in your home country to the membership period required for the entitlement to claim the Old Age benefits under the Japanese law (Totalization of the periods) With this method, some people could be saved..

**Lump -sum Payment on withdrawal (Dattai Ichijikin: 脱退一時金)**

If you leave Japan, not fulfilling the membership period long enough for the pension payments, but enough for claiming the Lump-sum Payment, you will get the money only after you have returned to your home country and sending The Claiming Form to Japanese competent authority,

Japan Pension Service (Nihon Nenkin Kiko: 日本年金機構 ) via the relevant agency of your home country.

#### **Additional Reference Information:**

**The Employees Welfare Pension:** All kinds of employees are required to be the members of this Pension Plan. If you are the member of Employee Pension plan, then you will be the member of The Fundamental Pension Plan automatically without paying the contribution additionally. Your dependent spouse also will be a member of the Fundamental Pension Plan as well, without paying the additional contribution for it, if he or she is in the range of the age 20 to 60.

#### **Possible Exceptions by Social Security Agreement:**

If you are from one of those countries with which Japanese Government has effective Social Security Agreements and they have the Pension Clauses in them, then you might not need to be a member of Japanese System, as long as you keep your membership of your country's similar pension system and submit the evidence documents sufficient enough to your employer in Japan. But this is applicable, only if your stay in Japan is not expected to exceed 5 years.

As of August 2018, Japan has effective International Social Security Agreements with the 18 countries as mentioned below. ( source : Japan Pension Service Website, June 2019)

But the details of each Agreement are different and various, so you must double-check with the Authorities such as your Embassy in Japan or the proper organization in your home country.

#### **The names of those 18 countries;**

Germany, United Kingdom, Korea, United States of America, Belgium, France, Canada, Australia, Netherlands, Chekov, Spain, Ireland, Brazil, Switzerland, Hungary, India, Luxemburg and Philippines.

Some International Social Security Agreements cover **Disabilities** and **Survivors Benefits** in addition to the Old Age Benefits, but those are omitted here because they are too much complicated to be explained here by us.

### **(3) Taxation in Japan:**

In Japan you are usually to be levied with the following taxes.

Local Resident Tax by Chiba Prefecture and Nagareyama City (Jyumin Zei:

住民税) including (Chiba Kenminzei and Nagareyama Shiminzei; 千葉県民税と流山市民税)

**Fixed Assets Tax** on such as House/Land (Koteishisan Zei: 固定資産税)

**Automobile Tax** (Jidosha Zei: 自動車税)

**Income Tax** (Shotoku Zei : 所得税)

**Consumption Tax** (Shohi Zei: 消費税)

### **Local Resident Tax Section:** (Shimin Zei Ka: 市民税課)

This Section is in charge of Local Resident Tax, billing and collecting.

Local Resident Tax is to be levied on those who were residents in Japan as of January 1 of a year and had paid some income tax in the previous year in Japan.

If the above-stated conditions are applicable to you, you will get the bill in late May or so from the Office of the City where you lived as of January 1 of that year.

### **Fixed Assets Tax Section** (Shisan Zei Ka: 資産税課)

If you own some fixed assets such as house and/or land in Nagareyama, the fixed asset tax will be levied. You will receive the tax bill, usually in April, from Nagareyama City Office, notifying four installments of payment due dates ; usually in May, July, November and next February. If you have fixed assets in other city, then you will receive the bill from the City Office where your fixed asset lies.

### **Other Taxes (Prefectural and National)**

**Automobile Tax** (Prefectural Tax )( Jidousha Zei : 自動車税)

If you own a car or a motor cycle in Japan, you will get the annual bill from Chiba Prefectural Government, most probably in May.

**The Income Tax** (National Tax) (Shotoku Zei: 所得税) This tax is to be deducted from your salary at the source even from your first one in Japan, if you are employed in Japan and have selected Japan as your tax payment country according to the Income Tax Convention between your home country and Japan. **※Note:1**

**※Note: 1** Japan has concluded the Income Tax Conventions with many countries in order to avoid the **Double Taxation** and to prevent the **Tax Evasion**. But, the details of each Convention are different from the others. Therefore, you must confirm the details of your country's case at your Embassy in Japan or the competent governmental department of your home country.

**Consumption Tax** (National Tax); (Shohizei: 消費税)

This is the tax you might pay every day, almost on everything/service in Japan. The present tax rate is **8 percent** (as of 1.August, 2019)

This rate is most likely to be increased to **10%**, even from October 1, 2019 at the earliest . (The final decision is yet to be made by the Government)

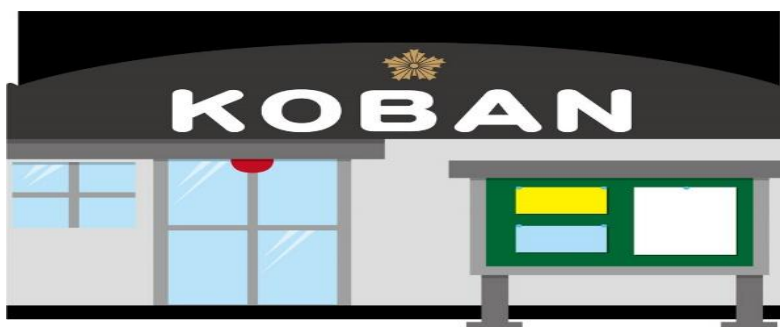
Please be careful, some stores/shops show their **prices, tax exclusive** (zeinuki ) only, others **those, tax inclusive** ( zeikomi) or even both , **inclusive** and **exclusive**.

(The End of Word Portion)

**Telephone Directory** is to be shown on the Page 22

and on:

(City Offices, Police Stations, Fire Departments, Schools,  
Cultural Facilities, Sports Facilities and many others)



## 6. Telephone Directory (Nagareyama Area Code: 04)

Name of Facilities	Phone No	Address
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<b>City Office and Sub-organization (Shiyakusho:市役所)</b>		
Nagareyama City Office „Head Office	7158-1111	1-1-1 Heiwadai
Ditto, Edogawadai Ekimae Banch Office	7152-3132	1-4 Edogawada-Higashi
Ditto,Ootakanomori Branch Office	7154-0333	1-2-1 Ootakanomori-Kita
	(Starts	Ootakanomori Hall, 2nd F.)
Ditto,Tobu Branch Office	7144-2175	313-1 Nazukari
Ditto, Minami-Nagareyama Branch Office	7159-4512	3-3-1 Minami-Nagareyama
Hoken Center (Health Center):	7154-0331	4-1433-1 Nishi-Hatsuishi
<b>The Clinic for Nights/Sundays/Holidays</b>	<b>7155-3456</b>	<b>4-1433-1 Nishi-Hatsuishi</b>
Clean Center for:: Household Garbages:	7157-7411	191 Shimohanawa
Waterworks/Sowage Department(Customer Center)	7159-5311	1-19 Ootakanomori-Nishi
Job Support Center	7156-7888	1-4 Edogawadai-Higashi
<b>Foreign Residents Support Center</b>	<b>7128-6007</b>	<b>1-4 Edogawadai-Higashi</b>

<b>Fire Department::(Shobosho:消防署)</b>		
Headquarters ( Central Station)	7158-0119	1-994 Miwanoyama
Higashi Branch Station	7146-0119	449-1 Maegasaki
Minami Branch Station	7159-0119	3-9-6 Minami-Nagareyama
Kita Branch Station	7152-0119	2-139-1 Mihara

### Social Educational Institutions:(Shakai Kyoiku Shisetsu:社会教育施設)

<b>Public Hall (Kominkan:公民館)</b>		
Bunka Kaikan (Shimin kaikan, Chuo Kominkan )	7158-3462	1-16-2 Ka
Hokubu Kominkan	7153-0567	1-158-2 Mihara
Tobu Kominkan	7144-2988	756-4 Nazukari
Hatsuishi Kominkan	7154-9101	4-381-2 Nishi-Hatsuishi
Nimani-Nagareyama Center	7159-4511	3-3-1 Minami-Nagareyama
Ootakanomori Center	7159-7031	2-13-1 Ootakanomori-Nishi

<b>Public Welfare Hall (Fukushikaikan::福祉会館) with Children Center (Jido Center:児童センター)</b>		
Care Center (Headquarters)	7159-7377	2-1-2Heiwadai
Chubu Chiiki Hokatsu Center	7159-6655	409 Shimohanawa (in Tokatsu Hos)
Nanbu Chiiki Hokatsu Center	7159-4735	2-1-2 Heiwadai (in Care Center)
Hokubu Chiiki Hokatsu Center	7159-4939	2-19 Edogawadai-Higashi
Tobu Chiiki Hokatsu Center	7150-2953	2-488 Nonoshita (in Azami En)
Rojin Fukushi Center	7159-9981	986-1 Higashi-Fukai
Komagidai Fukushi Kaikan	7155-5366	221-3 Komagidai
Nagareyama Fukushi Kaikan	7148-5665	2-102 Nagareyama
Edogawadai Fukushi Kaikan with Jido Center	7152-2373	1-251- Edogawadai-Higashi
Nishifukai Fukushi Kaikan	7154-3026	313 Nishi-Fukai
Omoi Fukushi Kaikan with Jido Center	7159-5666	79-2 Omoi
Mukaikogane Fukushi Kaikan with Jido Center	7173-9320	2-192-2 Mukaikogane
Higashi-Fukai Fukushi Kaikan	7155-3638	498-30 Higashi-Fukai
Minami Fukushi Kaikan	7155-3160	102-2 Minami
Jyudayu Fukushi Kaikan with Jido Center	7154-5254	2-5-3 Ootakanomori-Higashi
Nazukari Fukushi Kaikan	7144-5510	274 Nazukari
Akagi Fukushi Kaikan with Jido Center	7158-4545	8-1071 Nagareyama
Nonoshita Fuikushi Kaikan with Jido Center	7145-9500	2-709-3 Nonoshita
Minami-Nagareyama Fukushi Kaikan	7150-4320	3-3-1 Minami-Nagareyama
Heiwadai Fukushi Kaikan	7158-4264	5-45-3 Heiwadai
Shimohanawa Fukushi Kaikan (Hot Plaza)	7150-4126	227 Shimohanawa
Chiiki Kosodate Shien Center (Child-raising Support)	7144-7926	2-561 Nagasaki
Koreisha Shumino Ie (Old-aged Hobby House)	7152-2373	989 Higashi-Fukai
Shintai Shougaisha Fuksuhi Center (Welfare Center for the Phisically Handicapped)	7155-3638	498-30 Higashi-Fukai
Tsubasa Gakuen (school for mentally handicapped)	7154-4822	221-3 Komagidai
TsutsujiEn (Rehabilitation Facility)	7147-2941	1-319 Nonoshita

for the mentally handicapped)		
Satsuki En (Welfare Working Place for the handicapped)	7154-5188	238-1 Komagidai
Shogaisha Shuro Shien Center (Job Support Center for the Handicapped)	7155-6421	238-1 Komagidai
Prefectural Special Support High School, Nagareyama Koto Gakuen	7148-0200	2-496-1 Nonoshita
Nagareyama-shi Family Support Center	7153-4151	1-4 Edogawadai-Higashi
Nishi-Fukai Chiiki Seikatsu Shien Center	7154-6202	390-1 Nishi-Fukai

Public Library (Toshokan: 図書館) and Branches:(Bunkan:分館)		
Chuo Toshokan	7159-4646	1-1255-6 Ka
Morino Toshokan	7152-3200	991 Higashi-Fukai
Kino Toshokan	7145-8000	313-1 Nazukari
Hokubu Bunkan	7154-8000	1-158-2 Mihiara
Hatsushii Bunkan	7154-9100	4-381-2 Nishi-Hatsuishi
Minami-Nagareyama Bunkan	7159-4000	3-3-1 Minami-Nagareyama
Ootakanomori Kodomo Toshokan ( for Children)	7159-7041	2-13-1 Ootakanomori-Nishi

Cultural Facilities: (Bunka Shisetsu,:文化施設)		
Bunka Kaikan(Grand Hall, Cental Community Center))	7158-3462	1-16-2 Ka
Minami-Nagareyama Center	7159-4000	3-3-1 Minami-Nagareyama
Hakubutsukan (Musium)	7159-3434	1-1255-6 Ka
Issa-Sojyu Memorial Hall	7150-5750	6-670-1 Nagareyama
Cultural Institution, Morino Atorie Reimei	7150-5750	6-562-2 Nagareyama
Nagareyama Life-long Learning Center (Nagareyama L's)	7150-7474	110 Naka
Seishonen Shido Center (in Nagaryama L's)	7159-5400	110 Naka
Starts Ootakanomori Hall (New Municipal Hall)	7186-7638	1-2-1 Ootakanomori-Kita

Gym and Sports Facility(:Taiikukan、Suports Shisetsu:体育館、スポーツ施設):		
Kikkoman Arena	7159-1212	1-40-1 Nonoshita
Baseball Ground,Tennis Court and others	7159-1212	1-29-4 Nonoshita
Kasenjiki Yakyujoyo (Baseball Ground)	7159-1212	Ki Area (no number assigned)
Nanbu Jyudo Jyo (Jyudo Training Place)	7159-1212	965-14 Nagareyama
Hokubu Jyudo Jyo (Jyudo Training Place)	7159-1212	109-1 Aota
Ootakanomori Sports Field	7157-2225	113-3 Ooguro
Tobu Sports Field	7157-2225	121-1 Nazukari
Nagareyama Citizens' Swimming Pool	7158-5276	1-16-4 Ka
Hokubu Citizens' Swimming Pool	7155-3864	837 Higashi-Fukai
Tobu Citizens' Swimming Pool	7143-5577	756-3 Nazukari
Nagareyama Sports Field	7157-2225	337-1 (Oaza) Shimohanawa

Post Office (Yubinkyoku: 郵便局)		
Nagareyama Yubinkyoku	7155-7117	4-1423-1Nishi-Hatsuishi
Shinkawa Yubinkyoku	7152-4252	318 Higashi-Fukai
Yagi Yubinkyoku	7152-4254	209 Komagidai
Edogawadai Yubinkyoku	7152-4253	3-2 Edogawadai-Higashi
Matsugaoka Yubinkyoku	7145-9743	1-456-10 Matsugaoka
Nishi-Hatsuishi Yubinkyoku	7152-4255	3-104-3 Nishi-Hatsuishi
Hiregasaki Yubinkyoku	7158-1200	1307-2 Hiregasaki
Fujimidai Yubinkyoku	7155-1258	2-2-5 Fujimidai
Minami-Nagareyama Yubinkyoku	7159-7633	6-7-1 Minami-Nagareyama
Kadai Yubinkyoku	7158-3401	4-17-26 Ka
Heiwadai Yubinkyoku	7158-4760	5-42-19 Heiwadai
Ootakanomori Yubinkyoku	7156-2228	1-5-5 Ootakanomori-Minami

Police Station (Keisatsushusho:警察署) and Police Box (Koban:交番)		
Nagareyama Keisatsusho (Headquarters)	7159-0110	3-744-4 Ootakanomori-Nishi
Nagareyama Ootakanomori Ekimae Koban	7152-5234	1-2-4 Ootakanomori-Minami
Nagareyama Central Park Ekimae Chuzaisho	7159-2565	154-2 Maehirai
Nagareyama Chuo Koban	7159-5641	6-1579 Ka
Edogawadai Koban	7153-4093	2-4-2 Edogawadai-Nishi
Hatsuishi Koban	7154-2364	3-94 Higashi-Hatsuishi
Tobu Koban	7146-0892	756-9 Maegasaki
Minami-Nagareyama Ekimae Koban	7159-6211	1-1-1 Minami-Nagareyama



Unga Koban	7153-3409	381 Higashi-Fukai
Hiregasaki Chuzaisho	7159-2566	1-1-1 Miyazono

Nursery School (Hoikusho:保育所/Hoikuen: 保育園) and Kindergarten (Yochien:幼稚園)

Hoikusho run by Nagareyama City:		
Nakanokuki Hoikusho	7152-0921	373 Nakanokuki
Heiwadai Hoikusho	7158-1424	2-6-3 Heiwadai
Edogawadai Hoikusho	7152-0611	3-5 Edogawadai-Higashi
Mukaikogane Hoikusho	7174-5217	3-102-1 Mukaikogane
Higashi-Fukai Hoikusho	7154-6025	177-2 Higashi-Fukai

Hoikuen run by Private Organizations		
Nakayoshi Hoiken	7158-5500	7-5-1 Minami-Nagareyama
Yagikita Hoikuen	7152-0504	118-1 Komagidai
Matsunomi Hoikuen	7145-4312	464 Nazukari
Kayanoki Hoikuen	7159-2700	198 Ooguro
Warashiko Hoikuen Minami-Nagareyama	7150-2654	4-12 Ka
Minaminagareyama Seika Hoikuen	7159-3401	2-29-4 Minami-Nagareyama
Shironohoshi Hoikuen	7170-2111	9-500-42 Nagareyama
Morinoha Hoikuen	7138-5105	111-8 Kamishiniyuku
Seika Itsuki Hoikuen	7158-1145	1-17-4 Minami-Nagareyama
Edogawa Morino Hoikuen	7152-1155	474 Komagi
Nazukari Mirai Hoikuen	7170-1417	289 Nazukari
Ootakanomori Seika Hoikuen	7146-0303	2-24-1 Nazukari
Shironohoshi Ootakanomori Hoikuen	7197-2666	1-292 Nonoshita
Edogawa Minami-Nagareyama Hoikuen	7157-8855	305 Ki
Edogawadai Ekimae Hoikuen	7156-3155	2-3-1 Edogawadai-Nishi
Keyakinomori Hoikuen Ootakanomori	7155-8022	2-8 Ootakanomori-Kita
Ootakanomori Hills Nursery School	7197-7068	1-2 Ootakanomori-Higashi
Seika Marine Hoikuen	7154-5252	3-9 Ootakanomori-Kita
Keio Ootakanomori Hoikuen	7189-8900	787-2 Ichinoya
Akenohoshi Hoikuen	7197-7756	4-17 Ootakanomori-Nishi
Minami-Nagareyama Hoikuen Hibiki	7199-7815	6-13-4 Minami-Nagareyama
Keyakinomori Hoikuen Ootakanomori Dai2	7197-1880	1-11 Ootakanomori-Kita
Minaminagareyama Chitose Hoikuen	7157-6002	2580-1 Nagareyama
Minaminagareyama Nursery School	7157-8300	2-8-3 Minami-Nagareyama
Art Child-care Minaminagareyama Hoikuen	7158-0123	480 Ki
Keyakinomori Hoikuen Nishihatsuishi En	7156-7555	4-1408-2 Nishi-Hatsuishi
Pione Nagareyama Hoikuen	7178-7311	1183 Nishi-Hirai
Milky Home Mukaikogane En	7186-7031	3-174-1 Mukokogane
Keio Hanamizuki Hoikuen	7196-6706	1-20 Ootakanomori-Minami
Nagareyama Ootakanomori Kirakira Hoikuen	7157-6464	1-20 Ootakanomori-Nishi
Kokoro Ootakanomori Hoikuen	7189-7191	3-15 Ootakanomori-Higashi
Morinomachi Minaminagareyama Hoikuen	7157-9900	1413-1 Ki
Ichinoya Tsubasa Yochien	7197-4346	117-27 Ichinoya
Nagareyama Sanpiko Yochien	7137-9645	397-1 Ichinoya
Keio Ichinoya Yochien	7190-5302	562 Ichinoya
Soramame Hoikuen Nagareyama Ootakanomori	7157-0346	1-14-4 Ootakanomori-Nishi
Nagareyama Kobato Hoikuen	7190-5572	2-12 Ootakanomori-Higashi
Asuku Ootakanomori Hoikuen	7178-9830	3-8 Ootakanomori-Minami
Kanade Nagareyama Centralpark Hoikuen	7199-7039	170 Ushiro- Hirai
Keio Yurinoki Hoiken	7192-7366	2-17 Ootakanomori-Kita
Challenge Kids Ootakanomori En (Honen)	7157-0615	1-22 Ootakanomori-Nishi
Morinomachi Hinata Hoikuen	7189-8988	6-2-3 Minami-Nagareyama

Yochien run by Private Organization		
Konohana Yochien	7158-0264	2-105-2 Nagareyama
Edogawadai Himawari Yochien	7152-0435	1-3-6 Fujimidai
Jinai Yochien	7154-1259	2-58 Ootakanomori-Kita
Ichinodai Yochien	7152-3059	498-4 Higashi-Fukai
Heiwadai Yochien	7158-5617	4-62-27 Heiwadai
Yagi Yochien	7144-7790	2-629 Nagasaki
Kurokawa Yochien	7145-9501	175 Maegasaki



Minami-Nagareya Yochien	7159-7050	2526 Nagareyama
Gyosei Kokusai Nagareyama Yochien	7150-2014	177-1 Maehirai
Nintei Kodomoen (Authorized Integrated Nurse School run by Private Organization)		
Takasago School Ootakanomori	7154-2448	4-99-4 Ootakanomori-Higashi
Takasago School Central	7159-7473	588 Nishi-Hirai
Miyazono Yochien	7190-3954	2-8-11 Miyazono

Elementary School (Shogakko: 小学校), Junior High School (Chugakko: 中学校)
High School (Kotogakko, 高等学校), and University (Daigaku, 大学)

Elementary School run by Nagareyama City:		
Nagareyama Shogakko	7158-1043	4-359 Nagareyama
Yagi-Minami Shogakko	7158-1142	92 Shibazaki
Yagi-Kita Shogakko	7152-4604	208 Mita
Shinkawa Shogakko	7152-3004	339 Nakanokuki
Azuma Shogakko	7145-3369	856 Nazukari
Edogawadai Shogakko	7152-0103	3-11 Edogawadai-Higashi
Higashi-Fukai Shogakko	7153-3430	879-2 Higashi-Fukai
Hiregasaki Shogakko	7158-5911	7-1 Hiregasaki
Mukaikogane Shogakko	7174-1320	3-149-1 Mukaikogane
Nishi-Hatsuishi Shogakko	7154-5863	4-347 Mukaikogane
Oyama Shogakko	7154-6937	2-5-3 Ootakanomori-Higashi
Nagasaki Shogakko	7154-2111	2-10-1 Nonoshita
Nagareyama-Kita Shogakko	7159-5674	1-795-1 Ka
Nishi-Fukai Shogakko	7154-8655	67-1 Nishi-Fukai
Minami-Nagareya Shogakko	7159-2521	487 Ki
Ootakanomori Shogakko	7159-7001	2-13-1 Ootakanomori-Nishi

Junior High School run by Nagareyama City:		
Nanbu Chugakko	7158-0137	3-600-1 Ka
Tokiawamatsu Chugakko	7152-0842	3-134 Higashi-Hatsuishi
Hokubu Chugakko	7152-0036	577 Nakanokuki
Tobu Chugakko	7144-3514	865 Nazukari
Higashi-Fukai Chugakko	7154-5864	47 Higashi-Fukai
Yagi Chugakko	7159-7461	210-2 Furumagi
Minami-Nagareyama Chugakko	7159-2551	2539-1 Nagareyama
Nishi-Hatsuishi Chugakko	7154-3091	4-555-1 Nishi-Hatsuishi
Ootakanomori Chugakko	7159-7002	2-13-1 Ootakanomori-Nishi

High School run by Chiba Prefecture:		
Nagareyama Kotogakko	7153-3161	2-98 Higashi-Hatsuishi
Nagareyama Ootakanomori Kotogakko	7154-3551	275-5 Ocoguro
Nagareyama Minami Kotogakko	7159-1231	9-800-1 Nagareyama
Nagareyama Kita Kotogakko	7154-2100	7-1 Nakanokuki

University (College) run by Private Organization		
Toyo Gakuen Daigaku	7150-3001	1660 Hiregasaki
Edogawa Daigaku	7152-0661	474 Komagi

The End